



Congratulations!

Your organization has been selected as a 2012-2013 National Research Corporation Excellence in Action award winner!

This award recognizes long term care and senior living organizations that achieve high levels of excellence. The ranking is determined by having overall customer or workforce satisfaction levels that fall within the top 10% of qualifying organizations, in terms of percentage of respondents rating the provider as "excellent." This is especially significant because the satisfaction database through My InnerView by National Research Corporation is the largest in the U.S.



For more information on the award criteria, please visit: www.nationalresearch.com/EIA.

You will receive a separate email with information on how to access your online media kit.

As always, we look forward to continuing our relationship with you as you strive to improve the quality of care that your residents, staff, and community receive. Congratulations again on this fine distinction. Please feel free to contact us with any questions by calling 800.388.4264 or writing to eiaaward@nationalresearch.com.

Sincerely,

Susan Henricks
President/COO
National Research Corporation